



ACTIONS WE HAVE IMPLEMENTED TO ENSURE
A BETTER FUTURE FOR THE PLANET



PORQUE NO HAY
PLANETA B



BECAUSE THERE IS NO **PLANET B**

At **SERHS Hotels**, we are committed to being responsible with our surroundings, adopting concrete measures to reduce our impact and offer our guests an environmentally friendly experience. Every day, we strive to optimize our resources and enhance the efficiency of our operations, with the goal of continuously reducing our ecological footprint.

We align ourselves with the **Science Based Targets (SBT)**, focusing on carbon emissions reduction and adopting sustainable solutions in all our hotels. In addition, we have begun implementing practices that bring us closer to the **17 Sustainable Development Goals (SDGs)**, integrating these principles into our daily activities.

We firmly believe in the circular economy, the importance of using renewable resources, and the need to minimize waste. At the same time, we promote responsible consumption of water and energy, working on solutions that allow us to minimize environmental impact.

Every action we take is aimed at caring for the planet and ensuring a better future for generations to come. At **SERHS Hotels**, we make sure that our sustainable practices not only benefit the environment but also offer our guests a model of tourism that respects the surroundings.



01

WASTE MANAGEMENT AND RECYCLING

Collection of
used oil for
recycling and
revaluation.



Collection of toners
and fluorescent lights
to ensure proper
treatment and avoid
pollution.



Protocol for donating
food surpluses through
SERHS Food, to reduce
waste and support
communities in
vulnerable situations.

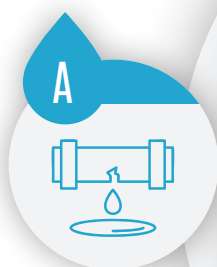


Responsible disposal of chemicals:
we ensure that all chemicals used
in our facilities, such as detergents
and cleaning products, are treated
and recycled properly, following
strict regulations to minimize their
environmental impact.

02

WATER USE EFFICIENCY

Regular checks to detect leaks and avoid water wastage.



Limitation of shower and faucet flow to 9 liters per minute to reduce consumption without compromising comfort.



Placement of signs in rooms, educating our guests about responsible water use and the option not to change towels every day.



03

ENERGY SAVING

Staff awareness through stickers in offices to turn off lights and computers at the end of the workday.



Application of smart control systems to reduce energy consumption and optimize resource use.



Implementation of heating, ventilation, and air conditioning control to ensure an efficient temperature of 21.5°C in all our facilities.



04

SUSTAINABLE MOBILITY



A

Promoting the use of public transportation among our guests and employees, contributing to more responsible mobility.



B

Main supplier with an eco-friendly fleet, making deliveries once a week using low-emission trucks and vans.



05

DIGITALIZATION AND REDUCTION OF PAPER USE



A

Electronic signing of employment contracts and settlements, reducing document printing and optimizing administrative processes in a more sustainable way.



B

Online check-in to avoid unnecessary use of paper and streamline the process for our guests.



06

TRAINING AND AWARENESS

Staff training on occupational risks.

A



Collaboration with universities through internship programs, providing training and development opportunities for students.

B



C

Partnerships with companies that hire people at risk of exclusion, supporting labor inclusion and promoting sustainable employment.



D

Broadcasting sustainability information on reception TVs, to raise awareness among our guests about environmental impact and how they can contribute to reducing it, fostering better coexistence with the community.



07

COMMITMENT TO THE COMMUNITY AND LOCAL SUPPLIERS

Support for local businesses within a 100 km radius of the hotel to reduce carbon emissions associated with product transport and promote the local economy.



Member of the Amics de La Rambla Association, fostering the improvement of the local community and the well-being of the surrounding neighborhoods.



We prioritize collaboration with suppliers who comply with responsible tourism policies, ensuring that their practices align with our sustainability principles. These collaborations are managed through SERHS Distribution and SERHS Fruits.

08

CERTIFICATIONS AND COMMITMENTS



BIOSPHERE CERTIFICATION

This year, the Hotel SERHS Rivoli Rambla, The SERHS Carlit Boutique Hotel and the Hotel SERHS Del Port have obtained the Biosphere certification, an international recognition that guarantees compliance with sustainability standards in the tourism sector.

COMMITMENT TO EMPLOYEE WELL-BEING

We care about the work-life balance, implementing well-being policies that promote balance between both spheres and ensure a respectful and sustainable work environment.

At SERHS Hotels, every action we take is aimed at a more responsible and environmentally respectful future. We believe that with the commitment of all, we can make a big difference.